

Group Environment Policy

RSA Environment Policy

RSA is a leading international general insurer with core markets in the UK, Ireland and the Middle East, Scandinavia and Canada. In all of our regions, we are committed to developing trusted consumer and commercial brands that deliver great service and relevant products to our customers.

We are driven to help individuals and businesses to manage their risks well, and to support them to recover if things don't go as planned. In a world where our people, customers and communities are continually facing new challenges, we are committed to managing our business operations sustainably, reducing our impact on the environment and having a positive impact on the communities we work in.

Managing our environmental impacts

RSA is committed to understanding, considering and responding to environmental risks and opportunities within its operations, to enable a healthy, safe, resilient and sustainable society. This responsibility includes working with our employees, customers and business partners to embed consideration of environmental issues in our decision making.

We recognise our business has an impact on the environment, and that it is important we regularly review and assess our activities to ensure we are addressing issues and managing them effectively. This includes: RSA's contribution to climate change through reducing energy use, business travel and associated emissions; minimising waste by encouraging reduction, reuse and recycling; using resources efficiently e.g. paper and water; and supporting our customers to both prepare for the transition to a low carbon economy and respond to the impacts of more extreme weather events.

Why do we have an environment policy?

We know that we have an important role to play in protecting the environment and providing reassurance to our stakeholders that we're managing our business in the way they expect. Providing peace of mind and protection from risks is at the heart of our purpose and our values mean that we constantly strive to do the right thing. This is central to our corporate responsibility strategy, *Confident Futures*, which addresses a broad range of issues including how we help customers build resilience to a changing climate, consider environmental risks and opportunities associated with our investment and underwriting portfolios and improve the efficiency of our operations.

Our Environmental policy supports the 'Sustainable operations', 'Responsible supply chain' and 'Responsible investment and underwriting' pillars of *Confident Futures*, as well as our commitment to the principles set out in the UN Global Compact and UN Principles for Sustainable Insurance. Oversight is provided by our ESG (Environmental, Social, Governance) Committee which monitors implementation of the policy.

Our commitments

Through the commitments set out in this Environmental Policy we're able to effectively manage our environmental impacts and improve the environmental performance of our operations.

Our commitments are to:

- Continually improve environmental performance in our operations and prevent pollution of land, air and water by regularly reviewing our policies and planning activities that raise awareness and reduce impact.

- Set targets to reduce our negative impacts and increase our positive impacts, and transparently report on our progress.
- Monitor, measure and manage our environmental performance, regularly reviewing progress against targets and seeking external verification for data published in our reports.
- Incorporate consideration of environmental performance and best practice environmental standards for construction and design e.g. BREEAM, LEED or equivalent in new premises and major refurbishments.
- Comply with all relevant legislation and other voluntary requirements to which we subscribe (e.g. UN Principles for Sustainable Insurance, ClimateWise and UN Global Compact) in relation to our environmental impacts.
- Engage and communicate on our objectives and broader environmental issues with relevant stakeholders, including employees, customers and investors. We work with peers and business partners and participate in public policy debates to further improve our environmental performance and understanding of climate change risk.
- Work with suppliers to improve the social and environmental impact of our purchases across the lifecycle of products and services. RSA expects material suppliers to work towards minimising their environmental impacts and be able to demonstrate progress against targets.
- Take into account environmental issues when developing products and services and engaging with our customers.
- Support the transition to a low carbon economy by procuring 100% renewable electricity where we are responsible for directly procuring electricity and engaging with landlords where they purchase electricity on our behalf.

Achieving our commitments

In support of the commitments we've set out, we aim to:

- Identify, assess and integrate environmental issues into risk management and decision-making processes regarding our underwriting and investment portfolio.
- Integrate environmental considerations into our claims service and engage suppliers on the company's expectations on environmental issues.
- Promote environmental awareness amongst employees and encourage involvement in our environmental programme to increase understanding of environmental issues.
- Engage in dialogue with governments, regulators and industry associations to support better management of environmental risks and opportunities and promote awareness of environmental issues and good risk management.
- Support the development and operation of environmentally sustainable technologies.
- Work collaboratively to develop research and products/services which increase awareness and understanding of environmental risks and opportunities.
- Report publicly on key actions to manage environmental risks and opportunities through our Annual Report and Accounts, Corporate Responsibility report and company website.

Our suppliers

We recognise that through our supply chain there is potential for greater environmental impact than its own operations and that we have a responsibility to influence suppliers to improve environmental management. We require our suppliers to operate in accordance with our 'Supplier Code of Conduct' and in full compliance with all regulations within the geographies in which they operate. The Supplier Code of Conduct promotes environmental responsibility by:

- Requiring suppliers to evidence how they monitor, measure and manage their environmental impacts such as energy use, resource consumption and waste generation and disposal
- Encouraging suppliers to commit to environmental improvements
- Seeking opportunities to improve the environmental impact of RSA's purchases e.g. through encouraging repair and reuse where possible.

Scope

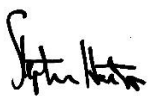
This Policy applies to all RSA operations, including wholly or majority owned subsidiaries and associated companies where RSA has management control.

Further information

For more information see:

- RSA's Confident Futures strategy
<https://www.rsagroup.com/responsibility/our-strategy/>
- Climate Change and Low Carbon Policy Position
<https://www.rsagroup.com/media/3817/rsa-climate-change-and-low-carbon-policy-jan2020.pdf>
- Supplier Code of Conduct
https://www.rsagroup.com/media/2021/rsa_supplier_code_of_conduct_final.pdf

Approval

A handwritten signature in black ink, appearing to read "Stephen Hester".

Stephen Hester
Group Chief Executive

Date: January 2021

This policy will be reviewed annually, or more frequently in the case of significant legislative or organisational changes.