

## Provision of services to RSA Luxembourg S.A. from the UK

As a result of the UK's vote to withdraw from the European Union (**EU**) (commonly known as "Brexit"), RSAI is taking the necessary steps to ensure that we are able to continue to service our European business following Brexit.

As part of our Brexit planning our new Luxembourg subsidiary, RSA Luxembourg S.A. (**RSAL**) will, on the basis of outsourcing arrangements receive a range of mainly 'back-office' services from RSA entities in the UK, including the following:

1. Head Office functions
2. Finance functions
3. Operations functions
4. Information Technology
5. Underwriting strategy and referrals
6. Claims strategy and authority framework
7. Sales and marketing function

The scope of these activities has been agreed with the Commissariat aux assurances (**CAA**) as part of the authorisation of RSAL. These arrangements are in principle designed to replicate the current services provided to the European branches by Royal & Sun Alliance Insurance plc (**RSAL**). This includes services from third party providers that are currently passed through RSAI. A list of the relevant service providers' countries of establishment is available on request.

Regulated activities will not be provided to RSAL from the UK; all regulated activities will be undertaken in the EEA.

In this context, certain of your personal data such as your name, address, place and date of birth, tax residence, tax number, passport or ID card number, corporate name, date of establishment, address of registered office, activity, number at the Trade and Companies Register, contact persons and any other information relative to you and/or, where relevant, your beneficial owner and/or authorized representative, that has been provided to RSAL ("**Data**") and more generally all information relating to your assets and funds may be communicated to RSAI and/or the third party service providers that RSAI is working with.

The aforementioned transfer and/or divulgence of information will take place as long as you maintain your insurance relationship with RSAL.

You shall be informed of any relevant update or modification of the list of outsourced services and countries of establishment of the relevant service providers in accordance with the methods agreed upon between you and RSAL.

We also kindly draw your attention to the fact that you have a right of access to and rectification of your Data by sending a mail to RSAL, to the address of its registered office.

If you have any queries relating to the above arrangement or other general queries relating to your policy/ies and/or claim(s) please make them to your usual contact or using the contact details set out in your policy document(s).