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For immediate release

10<sup>th</sup> May 2017

## **RSA WIDENS TRAINING AND DEVELOPMENT PROGRAMME WITH CHARTERED INSURER AWARD**

RSA is proud to announce that its UK commercial lines businesses and Chief Underwriting Office have achieved chartered insurer status amid a renewed focus on building technical skills and expertise across the group.

Commercial Risk Solutions, Global Risk Solutions and the CUO are today (10<sup>th</sup> May 2017) accredited by the Chartered Insurance Institute. The CII aims to build public trust in insurance by raising professional standards, technical competence and business capability.

Chartered insurer status is an industry 'kite-mark' awarded to firms that demonstrate a commitment to the CII's code of ethics and to supporting employees in achieving personal development and training through their CII membership.

Gaining chartered insurer status is one of a range of steps in RSA's drive to support new and existing talent across the group and to support RSA's aim of becoming a 'best in class' insurer.

RSA will expand technical expertise in three main ways:

- Achieving chartered insurer status
- Aligning the national apprenticeship standards levy with greater CII involvement and increased opportunities for training
- Improving technical capability across claims, pricing and underwriting

**Steve Lewis, CEO, UK & International at RSA,** said: "We recognise that investment in training and development for our people is part of reaching our 'best in class' aspiration. We want to ensure that technical competence in underwriting, pricing and claims is at the heart of what we do. Chartered status is a fantastic achievement for CRS, GRS and the CUO and it opens the door to further training and development opportunities for our people. We are committed to investing in professional development for existing employees and attracting new talent.

"Chartered status will also increase consumer and shareholder confidence in our business, showing, alongside the investments we are making in our technical capability that we place integrity, technical competence, business capability and customer service at our core."

Steve added: "We are also identifying a wide range of opportunities and developing learning solutions within each of our core areas to further our technical expertise as an organisation."

**Sian Fisher, CEO of the CII**, said: We are delighted to award RSA chartered status in recognition of its commitment to strong ethics and an excellent attitude to training and development which are key to building trust with clients and consumers.

"Chartered insurers such as RSA set the benchmark for excellence in our profession, and will continue to play an important role in inspiring confidence and trust in the power of professional standards."

For more information visit: [www.rsagroup.com](http://www.rsagroup.com).

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**About RSA Insurance Group plc**

With a 300-year heritage, RSA is a multinational quoted insurance group. Focusing on general insurance, RSA's core markets are the UK & Ireland, Scandinavia and Canada, with the capability to write insurance business in over 100 countries. RSA's core businesses have around 13,500 employees with net written premiums of £6.3bn in 2016.